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WHAT IS CLAIMED IS:

- A cellular phone managing method comprising:
 a user information generation step for generating
 and accumulating cellular phone user information; and
 a specific user dealing step for extracting a
 specific user conforming to predetermined conditions
 from said user information and for dealing with a
 cellular phone of said extracted specific user in
 accordance with said extraction conditions.
 - 2. A method according to claim 1, wherein said user information generation step includes generating user information containing charge arrears status from cellular phone receipt arrears information; and wherein

said specific user dealing step includes extracting a specific user from said user information on a delinquent period basis and issuing dunning and/or function restriction to a cellular phone of said specific user depending on the delinquent period.

A method according to claim 2, wherein said specific user dealing step includes sending
 a dunning mail to a cellular phone of said specific user in case of a short delinquent period, imposing a restriction on functions of said cellular phone of said

specific user in addition to said dunning mail in case of a longer delinquent period, and causing said cellular phone of said specific user to generate an alarm in case of an even longer delinquent period.

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4. A method according to claim 2, wherein

said specific user dealing step includes sending a dunning mail to a cellular phone of said specific user in case of one-month delinquent, imposing a restriction on functions of said cellular phone of said specific user in addition to said dunning mail in case of two-month delinquent, and causing said cellular phone of said specific user to generate an alarm in case of three-month delinquent.

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5. A method according to claim 3 or 4, wherein said specific user dealing step includes imposing a restriction on download of a specific content as said cellular phone function restriction.

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6. A method according to claim 3 or 4, wherein said specific user dealing step includes causing said cellular phone to generate a sound known as a dunning alarm to everyone.

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7. A method according to claim 2, wherein said specific user dealing step includes canceling

said function restriction when payment of arrears is recognized during said cellular phone function restriction.

- 5 8. A method according to claim 1, wherein said specific user dealing step includes extracting a user who has paid charge as a good specific user from said user information and posting said cellular phone of said good specific user by mail on the provision of an incentive.
- 9. A method according to claim 8, wherein said specific user dealing step includes providing as said incentive any one selected from the group consisting of contents intended for good users, contents use free of charge service with time limit, a discount service with time limit, and points.
- 10. A method according to claim 8, wherein

 20 said user information generation step includes
 generating user information containing a contents use
 feature of a user from contents use information of said
 cellular phone, and wherein

said specific user dealing step includes providing

contents intended for good users corresponding to said

contents use feature to said cellular phone of said

specific user.

11. A cellular phone managing apparatus comprising: a user information generation unit for generating and accumulating cellular phone user information; and

a specific user dealing unit for extracting a specific user conforming to predetermined conditions from said user information and for dealing with a cellular phone of said extracted specific user in accordance with said extraction conditions.

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12. A record medium having therein stored a program run by a computer functioning as a server, said program comprising:

a user information generation step for generating and accumulating cellular phone user information; and

a specific user dealing step for extracting a specific user conforming to predetermined conditions from said user information and for dealing with a cellular phone of said extracted specific user in accordance with said extraction conditions.

13. A cellular phone apparatus comprising:

a judging unit which judges whether an electronic mail received designates a restriction on a certain function of said cellular phone; and

a restricting unit which, when said judging unit judges that said electronic mail designates a

restriction of said certain function of said cellular phone, imposes a restriction on said designated certain function of said cellular phone.